



**PLEASE NOTE THAT ALL O:RIN PACKAGES HAVE AN EXPIRY DATE**

1. You activate your package by booking a class. Even if you end up cancelling the class, it would have still activated your package. So the date will start from the date you first booked the class.
2. After you have activated your package, you will have a fix amount of time to finish the classes within your package. The exact duration will depend on the package you purchased. This can range from 1, 8, 15 20, 26 weeks.

**Q: Can I extend my package?**

We are only able to extend your package if you have a valid Medical Doctor Letter to support the extension.

**Q: Can I extend my package, if I purchase another new package with O:RIN?**

Yes, you can. If you purchase another new package with O:RIN, we will free extend your existing package by 2 extra weeks. Your new package will activate right after 2 weeks when you finish your exiting old package.

**Q: I am travelling, can I extend my package?**

Unfortunately, we do not extend packages for travel. If you travel a lot we recommend you to purchase the shorter tenor package, which enables you to finish before the expiry date.

Only for rare circumstances such as being posted abroad for a few months by your employer can we consider an extension. These cases will be dealt with on a case by case basis, and require documentation from your company.

**Q: I am pregnant; can I pause my package and continue when I have given birth?**

First off, congratulations!! However due to the duration that you will not be able to come for class we recommend that you consider one of the following:

1. Transfer your package to a friend
2. Convert your package for Private training sessions (We have instructors that are certified in pre-natal and post-natal training)